When A Product Causes Harm

A CASE REVIEW CHECKLIST

Product identity, its history, and how the incident occurred can help focus a review. List what you know and flag any records or technical questions that remain.

- [ ] **Product Identification**
  The brand, product name, model, serial number, and identifying photographs.
- [ ] **Original Photos And Video**
  Relevant files showing the item, incident setting, or visible damage.
- [ ] **Purchase Or Supply Details**
  Receipts, order confirmations, seller information, or rental documents.
- [ ] **Service And Repair History**
  Available maintenance, repair, installation, or modification records.
- [ ] **Packaging And Instructions**
  Available labels, warnings, manuals, packaging photographs, and warranties.
- [ ] **Recall And Company Messages**
  Recall notices, complaints, responses, return requests, and related emails.
- [ ] **The Use And Incident Timeline**
  How the product was being used, what happened, and when harm occurred.
- [ ] **People And Businesses Involved**
  Known witnesses, sellers, installers, repairers, and other relevant contacts.
- [ ] **The Item's Current Location**
  Where the item is now and any known changes or handling since the incident.
- [ ] **Injury And Expense Records**
  Provider names, care dates, bills, work absences, and related correspondence.

QUESTIONS / MISSING RECORDS

REQUEST A FREE CASE REVIEW **(956) 299-6069**

Keep original records. Use the public form for a brief, nonconfidential summary only. Discuss secure document handling after initial screening. An inquiry does not create an attorney-client relationship or extend a deadline.