Questions About Facility Care

A NURSING HOME REVIEW CHECKLIST

A clear timeline can help a family explain its concerns. Focus on what you observed, the care records available, and how the facility responded.

- [ ] **The Facility And Care Dates**
  Facility names, type of care setting, and admission or transfer dates.
- [ ] **Authority To Participate**
  Existing consent, authorization, guardianship, or representative documents.
- [ ] **The Resident's Care Needs**
  Known care plans, mobility needs, and treatment instructions already documented.
- [ ] **A Dated Timeline Of Concerns**
  What you observed, when it occurred, and changes noticed afterward.
- [ ] **Care And Incident Records**
  Available care notes, incident reports, medication records, and discharge papers.
- [ ] **Original Photographs**
  Relevant images already available, along with the date and context of each.
- [ ] **Family Communications**
  Emails, messages, letters, and dated notes of conversations with the facility.
- [ ] **Staff And Witness Information**
  Names or roles of people who saw events or discussed the concerns with you.
- [ ] **Complaints And Responses**
  Any agency complaint reference, facility response, or investigation update.
- [ ] **Later Care And Added Costs**
  Subsequent providers, care changes, related bills, and your family's questions.

QUESTIONS / MISSING RECORDS

REQUEST A FREE CASE REVIEW **(956) 299-6069**

Keep original records. Use the public form for a brief, nonconfidential summary only. Discuss secure document handling after initial screening. An inquiry does not create an attorney-client relationship or extend a deadline.